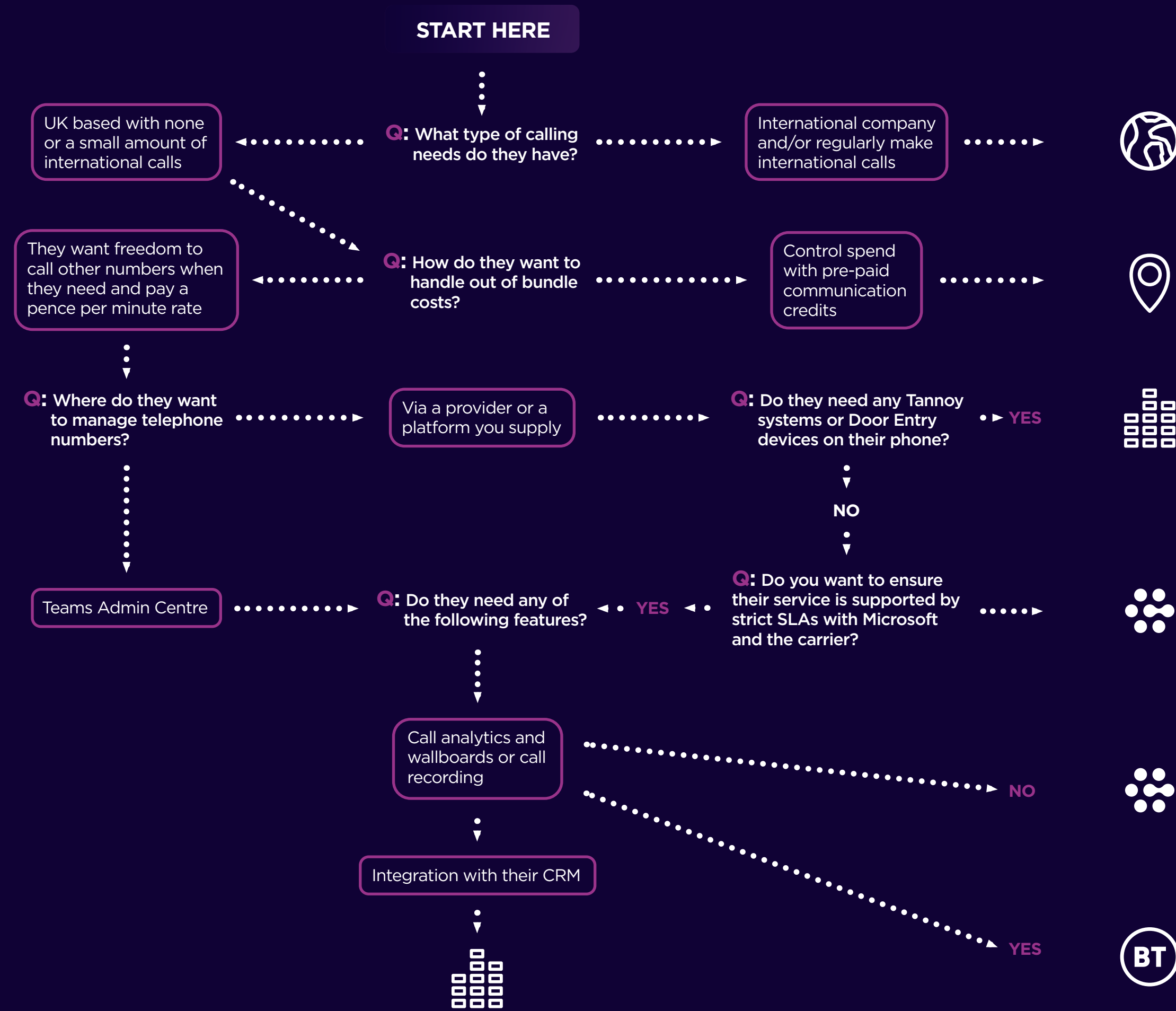


Choosing the right calling service

Your customer has expressed an interest in using Microsoft Teams for their calling or phone system requirements.

Let's take a look at which Giacom product will perfectly meet their needs.



TEAMS PHONE WITH INTERNATIONAL CALLING PLANS

For businesses that require local breakout in multiple countries or companies that are not based in the UK.



TEAMS PHONE WITH DOMESTIC CALLING PLANS

For businesses that mainly make domestic calls or UK calls and are happy to use pre-paid communication credits for any extra calls.



HOSTED VOICE SELECT HOSTED USER WITH CISCO WEBEX

Hosted Voice Select can provide CRM integration, advanced call analytics and call recording, while Cisco Webex integrates with Microsoft and supports a wide range of additional telephony requirements. *Note: Presence between platforms is not supported.*



GAMMA DIRECT ROUTING

Direct Routing provides you with an alternative to Calling Plans. Our application allows you to push PowerShell commands and remove the need for the user to configure numbering in Teams Admin Centre.



GAMMA OPERATOR CONNECT

Operator Connect offers strict carrier and Microsoft SLAs, and direct peering into Microsoft for super reliable communications. Numbers are managed in the Teams Admin Centre by either the Customer IT Admin or a Global Administrator. *Note: CDR Billing is not available on this product.*



HOSTED VOICE SELECT TEAMS DIRECT CONNECT

Teams Direct Connect offers all the benefits of Operator Connect while utilising some of the Hosted Platform features such as iCall analytics and call recording. You can also bill your customer for any outside UK or international calls on a pence per minute rate.

