

Giacom Cloud Market Managed Services

Simplify your billing to prioritise business growth

CLOUD MARKET
Managed Services

At Giacom, our industry-leading experts have amassed over 100 years of collective billing experience. We simplify billing so our partners can focus on what matters most for their business.

£2.5bn of our partners' annual revenue is billed through us

Here's what one partner achieved, with Premium Assist

Removing risks to maximise revenue

Our highly experienced, Ofcom-accredited team supported our partner to improve billing accuracy and compliance, achieving significant revenue gains.



10.57%

Call revenue increase of **£102,744**

10%

Service revenue increase of **£65,425**

Regaining time for the important things

By expertly handling our partner's billing requirements, we freed up their valuable time so they could prioritise strategic projects and the growth of their business.



1236

Hours saved per year

12.9

Days saved per month

Supported by billing experts

Our in-house experts have decades of billing experience which ensured we accurately identified and quickly corrected numerous charges that would have otherwise gone unnoticed.



158

Incoming codes corrected

5285

Call classes corrected

1711

Service charges corrected

Two service tiers, one specialist team

Our team is accredited for Ofcom's Total Metering and Billing Systems (TMBS) scheme, ensuring billing accuracy and compliance with best practice. You can be confident that everything is taken care of in the right way, day after day.



Assist

Unlock a cost-effective way to outsource your administrative billing tasks to our experts - ensuring you maintain control over your billing while freeing up valuable time.

- Support in CDR and SDR management
- P&L checks and financial reporting
- Dial codes, call classes and service charge groups



Premium Assist

Access all the expert support and benefits of Assist, plus additional benefits such as:

- Detailed reporting on margin analysis
- Smarter buying suggestions
- Two RPI Increases per year
- Four Migrations or Consolidations per year

Telecoms partners will also benefit from:

- Automatic group administration
- Benchmarking for enhanced group buy and sell recommendations

Get the experienced support you need to take charge of your billing, and the insight to drive your business forward, with Giacom.

Speak to the experts