



Moving from Fabric Trial to Paid Capacity

The Process

There's no in-place “upgrade” from a Fabric trial — moving to production means provisioning a paid capacity and migrating workspaces onto it. Here's the process to walk your customers through.

1. Check trial usage

Open the Fabric Capacity Metrics app to see how much compute (CU) the workloads actually consumed during the trial. This determines which paid SKU (F2 through F2048) will fit — undersizing causes throttling, oversizing wastes spend.

2. Provision the paid capacity

Create the new Fabric capacity resource in the customer's tenant, sized per Step 1, in the same region as the trial workspaces where possible. This is a net-new resource — the trial capacity itself can't be converted or renamed into it.

3. Reassign every workspace

For each workspace still on the trial, go to Workspace Settings > License type and change the assigned capacity to the new paid capacity. This must be done before the trial expires — anything left on an expired trial enters a 7-day grace period, after which non-Power BI Fabric items (lakehouses, notebooks, pipelines, etc.) can be permanently deleted.

4. Validate the workloads

Confirm jobs, pipelines, and reports run normally on the new capacity. This is also when trial-restricted features unlock, including Copilot, AI functions/agents, and Private Link — none of which work on a trial capacity.

5. Cancel the trial

Once every workspace is confirmed running on the paid capacity, cancel the trial from the Admin portal (Capacity settings > Trial) to close it out cleanly. If no one acts, the trial simply expires after 60 days and access is revoked automatically.

Key things to flag to your customers

- A trial cannot be upgraded in place — it's always “provision new capacity, then migrate,” never a conversion.
- The trial runs for 60 days total; increasing trial size (4 → 64 CUs) does not extend that clock.
- After expiration, there's only a 7-day window to reassign workspaces before non-Power BI items risk permanent deletion.
- Copilot, AI Experiences, and Private Link only work on paid capacity — worth raising early if the customer's PoC depends on any of these.

Need help with sizing or a specific customer migration?
Reach out to your Giacom account team — we're here to support you through it.